



## ParentVUE Account Access

**ParentVUE** and **StudentVUE** are the APS student information systems that give parents and students secure, private access to school and student information.

### Features:

ParentVUE isn't just for student registration. It is a great tool to check grades, assignments, calendars, teacher contact information, submit absences, unofficial high school transcripts, Transfer process/Lottery and more!

ParentVUE is available in English and Spanish. Families with more than one student in APS can access all student information when logging into ParentVUE with their username and password.

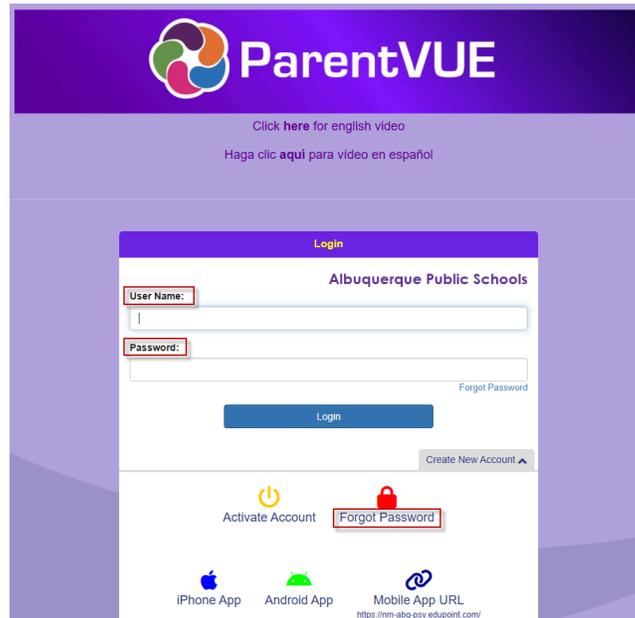
### ParentVUE App:

You can download the free **ParentVUE** app. Search "ParentVUE" in your App Store.

# ParentVUE

Existing Parents should already have a **ParentVUE** Account setup.

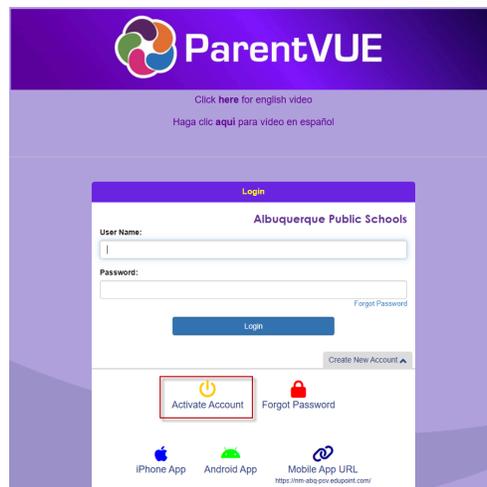
1. To access your account, go to: <https://nm-abq-psv.edupoint.com/>
2. Enter your **Username** and **Password**.
3. If you forgot your password, click on the **Forgot Password**.
4. You will need to enter your email address.



For a Parent new to APS, that has a student in APS:

1. If you have **NEVER** created a **ParentVUE** account, but have an Activation Key, click on **Activate Account**.
2. If you do not have an activation key, **contact the last school of attendance** and ask for the **Activation Key**.

**NOTE:** If schools are on break, please contact the Student, Parent, and Employee Service Center through the [Let's Talk](#) communication portal or call (505) 855-9040.



## Brand New Parents:

1. If you need to create a **ParentVUE** account, go to: <https://enroll.aps.edu>
2. Click on **Create a New Account**.

The screenshot shows the ParentVUE Online Registration Account Access page for Albuquerque Public Schools. At the top, there is a purple header with the ParentVUE logo and the APS logo. Below the header, the text "Online Registration Account Access" is displayed. The main content area is a white box with a purple border. It features a "Login" section with a "User Name:" field and a "Password:" field. A "Forgot Password" link is located to the right of the password field. Below the fields is a blue "Login" button. To the right of the login button is a "Create New Account" link with a small upward arrow. At the bottom of the white box, there are two buttons: "Create a New Account" (with a power icon) and "Forgot Password" (with a lock icon). The "Create a New Account" button is highlighted with a red box. At the very bottom of the page, there is a small footer with language options: "English | Español | Vietnamese | Farsi (Persian) | Swahili".

3. On the **Parent Account Activation** screen, answer all questions. Once answered, click **Continue**.

The screenshot shows the Parent Account Activation screen. At the top, the text "Parent Account Activation" is displayed. Below this, there is a white box with a purple border. Inside the box, there is a light blue header with the text "Please answer the following question(s) before proceeding." Below this header, there are four questions, each followed by "Yes" and "No" radio button options:

- Do you currently have a student attending a school or school program within the Albuquerque Public School District?  Yes  No
- Have you ever had a student attend a school or school program within the Albuquerque Public School District?  Yes  No
- Have you ever submitted a registration application for your student at Albuquerque Public School District?  Yes  No
- Did you apply for an APS student transfer for the 2024-2025 school year?  Yes  No

At the bottom of the white box, there are two buttons: a blue "Continue" button and a white "Return to login" button.

4. **Privacy Statement:** Review the entire privacy statement. If you agree to the terms, click “I Accept”.

Parent Account Activation

**Step 1 of 3: Privacy Statement**

Read through the following Privacy Statement and click the Accept button to agree to the privacy agreement

**i** If you have one or more students already enrolled in the district, you need to use your existing ParentVUE account.

9. Parents who have joint legal custody of their student but live apart may each activate a separate ParentVUE account.

D. Limitation of School District Liability  
Albuquerque Public Schools District will use reasonable measures to protect student information from unauthorized viewing. The District is not responsible for financial obligations arising through unauthorized use of StudentVUE or ParentVUE, the District's computer system, or the Internet. The District will not be responsible for actions taken by the student or parent/guardian that compromise their student's information. The District reserves the right to limit or terminate the StudentVUE or ParentVUE for viewing student information without notice. All students and parents/guardians who use the StudentVUE and/or ParentVUE to access educational records consent to electronic monitoring and understand that this is a private network used as an educational tool by Albuquerque Public Schools District employees. StudentVUE and ParentVUE account activity is electronically recorded.

Clicking I Accept means that you agree to the above Privacy Statement.

5. **Parent Account Creation:**

- Please enter your **First and Last Name** and **email address**.
- Confirm** the **email address**.
- Type the characters you see in the picture** to verify you are not a robot.
- Click on **Continue to Step 3**.

Parent Account Creation

**Step 2 of 3: Create Your Account**

Please enter your first name, last name, and your email address

**First Name**

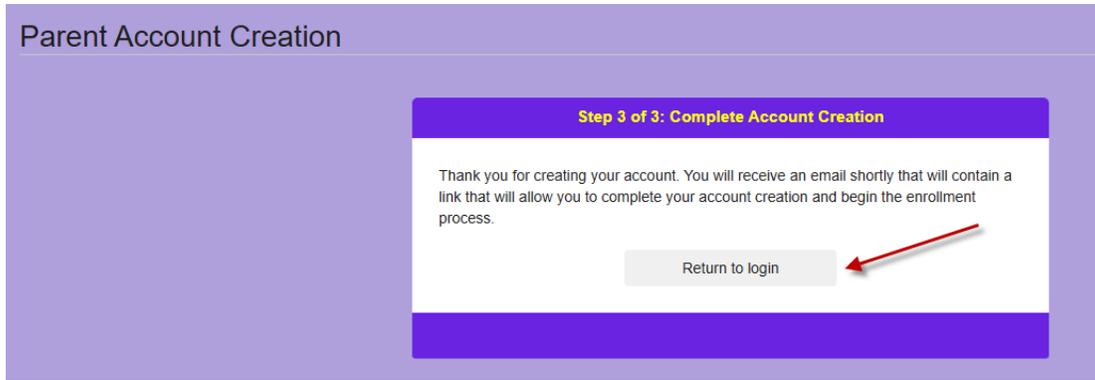
**Last Name**

**Email Address**

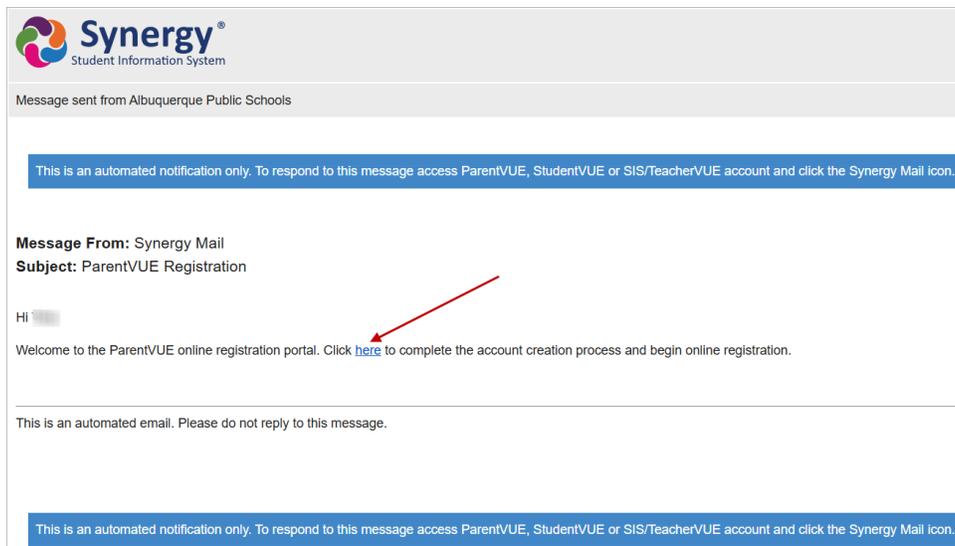
**Confirm Email Address**

**ZUX86**  Type the characters you see in this picture

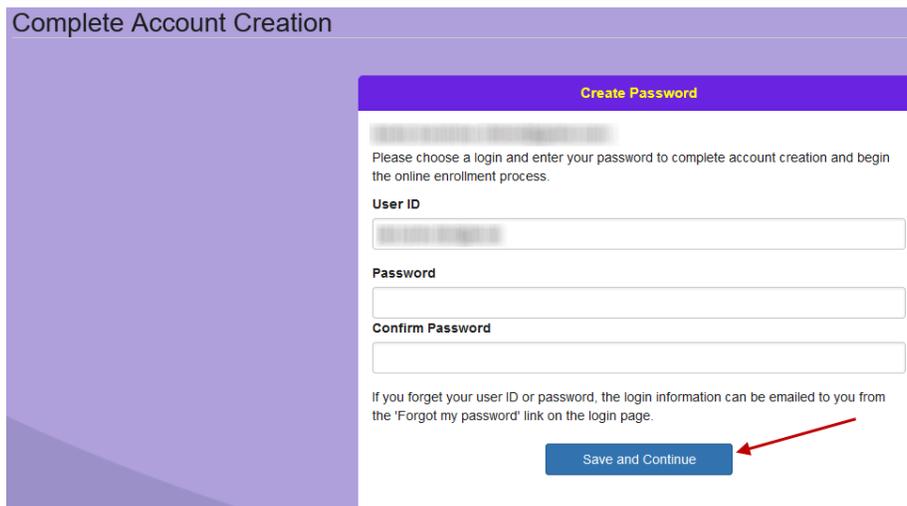
6. To finalize your **Parent Account Creation**, click on **Return to login**.



7. Complete the account creation by checking to see if you received an email from Synergy mail titled **ParentVUE Registration**. Click on **Here** to complete the account creation process.



1. Enter your **password** and **confirm your password**. Click **Save and Continue**.



8. You can now sign into ParentVUE using your Username and Password.