



PRICE AGREEMENT NO. 14785

AMENDMENT NO. \_\_\_\_\_

ALBUQUERQUE PUBLIC SCHOOLS – PROCUREMENT DIVISION  
PO BOX 25704  
ALBUQUERQUE, NM 87125  
PHONE (505) 881-8415  
FAX (505) 830-1161

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R

R&B Commercial Service, Inc.  
P.O. Box 36378  
Albuquerque, NM 87176

SHIP TO

APS Food & Nutrition Services  
800 Louisiana Blvd NE  
Albuquerque, NM 87108

ATTENTION  
OF

~~Steve Carlton (505) 345-5661 ext. 38232~~  
Melissa Sanchez (505) 345-5661

DATE	VENDOR NO.
6/22/2017	12131

MGS

The Procurement Code, Sections 15-1-28 through 15-1-199 NMSA 1978, imposes civil and criminal penalties for its violation. In addition, the New Mexico Criminal statutes impose felony penalties for illegal bribes, gratuities and kickbacks.

PLEASE SHOW PRICE AGREEMENT NUMBER ON ALL INVOICES, SHIPPING PAPERS, PACKAGES, CORRESPONDENCE, ETC. INVOICE IN DUPLICATE.

**ITEMS, TERMS & CONDITIONS**

**PRICE AGREEMENT**

**Preventative Maintenance & Repair Service for Kitchen Equipment**

Contract Term: 7/1/2017 - 6/30/2023

Per terms and conditions of: Bid No. 17-082MS

Board Approved: 6/21/2017

Pricing Attached

**SERVICES AND/OR GOODS TO BE PROVIDED:** The Contractor shall provide the good(s) and/or service(s), as defined in this agreement, on an "as ordered basis." This is not an order and no funds are obligated under this Pricing Agreement. Funds are obligated by approved purchase orders on an "as needed basis." Contractor shall receive separate individual Purchase Orders for each individual requests.

**MINIMUM AMOUNT:** Albuquerque Public Schools does not guarantee a minimum amount of purchases in conjunction with this pricing agreement.

**QUOTES AND PAYMENT:** The Contractor shall include the APS Pricing Agreement Number on each quote and reflect the price as awarded. If a quote is based on a percentage discount, the quote should document the list price, discount percent, and final price. The invoice submitted for payment shall match the quote and shall note the purchase order number.

**Amendments:** This Pricing Agreement shall not be altered, changed, or amended except by written agreement signed by both parties.

**Reason for Amendment:** New Price Agreement

Contact: Randy Deutsch

Phone: (505) 889-4090

Email: randi@rbcommserve.com

PROCUREMENT DIVISION AUTHORIZED SIGNATURE

*Melissa Datz*  
Date 6-22-17

VENDOR AUTHORIZED SIGNATURE

*Nick Cawis* 7/6/17  
Date

# ALBUQUERQUE PUBLIC SCHOOLS (APS) GENERAL TERMS AND CONDITIONS

- 1. INSPECTION.** The materials, supplies or services furnished shall be exactly as specified in this order, free from defects in Seller's design, workmanship and materials, and, except as otherwise provided in this order, shall be subject to inspection and test by APS at all times and places. If, prior to final acceptance, any materials, supplies or services are found to be defective or not as specified, APS may reject them, require Seller to correct them without charge, or require delivery of such materials, supplies, or services at a reduction in price which is equitable under the circumstances. If Seller is unable or refuses to correct such defects within a time deemed reasonable by APS, APS may terminate the order in whole or in part. Seller shall bear all risks as to rejected materials, supplies and services and, in addition to any other costs for which Seller may become liable to APS under other provisions of this order, shall reimburse APS for all transportation costs, other related costs incurred, or payments to Seller in accordance with the terms of this order for unaccepted materials, supplies and services. Notwithstanding final acceptance and payment, Seller shall be liable for latent defects, fraud or such gross mistakes as amount to fraud. Any test programs and procedures required by the specifications are in addition to, and do not limit, APS's rights provided in this Paragraph.
- 2. WARRANTIES.** Seller warrants the materials, supplies or services furnished to be exactly as specified in this order, free from defects in Seller's design, labor, materials and manufacture, and to be in compliance with any drawings or specifications incorporated herein and with any samples furnished by Seller. All applicable UGC warranties, express or implied are incorporated herein.
- 3. ASSIGNMENT.** Neither the order nor any interest therein, nor claim thereunder shall be assigned or transferred by the Seller except as authorized in writing by APS. No assignment or transfer shall relieve the Seller from its obligations and liabilities.
- 4. CHANGES.** APS may make changes within the general scope of this order by giving notice to Seller and subsequently confirming such changes in writing. If such changes affect the cost of, or the time required for performance of this order, an appropriate equitable adjustment shall be made. No change by Seller shall be recognized without written approval of APS. Any claim of Seller for an adjustment under this Paragraph must be made in writing within thirty (30) days from the date of receipt by Seller of notification of such change unless APS waives this condition. Nothing in this Paragraph shall excuse Seller from proceeding with performance of the order as changed hereunder.
- 5. LABOR DISPUTES.** Seller shall give prompt notice to APS of any actual or potential labor dispute which delays or may delay timely performance of this order.
- 6. TERMINATION AND DELAYS.** APS may by written notice stating the extent and effective date, terminate this order for convenience in whole or in part, at any time. APS shall pay Seller as full compensation for performance until such termination: (1) the unit or pro rata order price for the delivered and accepted portion; and (2) a reasonable amount, not otherwise recoverable from other sources by Seller as approved by APS with respect to the undelivered or unaccepted portion of this order; provided compensation hereunder shall in no event exceed the total order price. Such amount will be limited to the Sellers actual cost and shall not include anticipated profits. APS may by written notice terminate this order for Sellers default, in whole or in part, at any time, if Seller refuses or fails to comply with the provisions of this order, or so fails to make progress as to endanger performance and does not cure such failure within a reasonable period of time, or fails to make deliveries of the items or services or to perform the services within the time specified or any written extension thereof. In such event, APS may purchase or otherwise secure items or services and, except as otherwise provided herein, Seller shall be liable to APS for any excess costs occasioned APS thereby, including incidental and consequential damages.

If, after notice of termination for default, APS determines that the Seller was not in default or that the failure to perform this order is due to causes beyond the control and without the fault or negligence of Seller (including, but not restricted to, acts of God or of the public enemy, acts of APS, acts of Government, fires, floods, epidemics, quarantine restrictions, strikes, freight embargoes, unusually severe weather, and delays of a subcontractor or supplier due to such causes and without the fault or negligence of the subcontractor or supplier), termination shall be deemed for the convenience of APS, unless it shall be determined that the items or services covered by this order were obtainable from other sources in sufficient time to meet the required delivery schedule.

If APS determines that Seller has been delayed in the work due to causes beyond the control and without the fault and negligence of the Seller, APS may extend the time for completion of the work called for by this order, when promptly applied for in writing by the Seller; and if such delay is due to failure of APS, not caused or contributed by Seller, to perform services or deliver property in accordance with the terms of the order, the time and price of the order shall be subject to change under the Changes Paragraph. Sole remedy of Seller in event of delay by failure of APS to perform shall, however, be limited to any money actually and necessarily expended in the work during the period of delay, solely by reason of delay. No allowance will be made for anticipated profits.

The rights and remedies of APS provided in this Paragraph shall not be exclusive and are in addition to any other rights and remedies provided by law or under this order. As used in this Paragraph, the word "Seller" includes Seller and its suppliers at any tier.
- 7. AFFIRMATIVE ACTION.** Seller shall not maintain or provide racially segregated facilities for employees at any establishment under his control. Seller agrees to adhere to the principle set forth in Executive Order 11246 and 11375, and to undertake specifically to maintain employment policies and practices that affirmatively promote equality of opportunity for minority group persons and women; to take affirmative steps to hire and promote women and minority group persons at all job levels and in all aspects of employment; to communicate this policy effectively to all persons concerned within Seller's company, with outside recruiting services and the minority community at large; to provide APS on request a breakdown of its labor force by ethnic group, sex, and job category; and to discuss with APS its policies and practices relating to its affirmative action program.
- 8. INDEMNIFICATION AND INSURANCE.** Seller assumes the entire responsibility and liability for losses, expenses, damages, demands and claims in connection with or arising out of any actual or alleged personal injury (including death) and/or damage or destruction to property sustained or alleged to have been sustained in connection with or arising out of the performances of the work by Seller, its agents, employees, subcontractors or consultants, except to the extent of liability arising out of the negligent performance of the work by or willful misconduct of APS. Seller shall indemnify and hold harmless APS, its officers, agents, and employees from any and all liability for such losses, expenses, damages, demands, and claims and shall defend any suit or action brought against any or all of them based on any actual or alleged personal injury or damage and shall pay any damage costs and expenses including attorneys' fees, in connection with or resulting from such suit or action.

Seller agrees that it and its subcontractors will maintain public liability and property damage insurance in reasonable amounts covering the above obligation and will maintain workers' compensation coverage covering all employees performing this order on premises occupied by or under the control of APS.
- 9. PATENT AND COPYRIGHT INDEMNITY.** Seller shall pay all royalty and license fees relating to deliverables and other items covered hereby. In the event any third party shall claim that the reproduction, manufacture, use or sale of goods or items covered hereby infringes any copyright, trademark, patent, or other intellectual property rights, Seller shall indemnify and hold APS harmless from any cost, expense, damage, or loss resulting therefrom.
- 10. DISCOUNTS.** APS will take advantage of prompt payment discounts whenever possible; however these will not be used as a means to determine the low responsive and responsible bidder. Any discount period will not begin until the materials, supplies or services have been received and accepted and a correct invoice submitted for payment. If testing is required, discount period will not begin until such tests are satisfactorily completed.
- 11. CONTINGENCY FEES.** Seller warrants that no person or selling agency has been employed or retained to solicit or secure this order upon an agreement or understanding for a commission, percentage, brokerage or contingent fee excepting bona-fide employees or bona-fide established commercial or selling agencies maintained or utilized by Seller for the purpose of securing business. For violation or breach of this warranty, APS shall have the right to annul this order without liability or, at its discretion, to deduct from this order, price or consideration or otherwise recover the full amount of such commission, percentage, brokerage or contingent fee.
- 12. PENALTIES.** The New Mexico Procurement Code (NMSA 1978) imposes civil and criminal penalties for its violation. In addition, New Mexico criminal statutes impose penalties for bribes, gratuities and kickbacks.
- 13. TITLE AND DELIVERY.** Title to the materials and supplies passed hereunder shall pass to APS at the F.O.B. point specified subject to the right of APS to reject upon inspection. For any exception to the delivery date specified, Seller shall give prior notification and obtain approval thereto from APS's Purchasing Department. Order is subject to termination for failure to make timely delivery.
- 14. TAX STATUS.** APS holds a Class 9 Nontaxable Transaction Certificate and is exempt from payment of tax on the purchase of tangible personal property. This certificate will be issued upon request. It is not valid for the purchase of services including construction, or materials that become part of a construction project or for the lease of property. Seller is responsible for payment of all applicable taxes, which will be added to invoice as a separate item at the current rate.
- 15. APPLICABLE LAWS.** If this order is a subcontract under a U.S. Government Prime Contract, applicable clauses of the Federal Acquisition Regulations are incorporated herein by reference. Any provision required to be included in a contract of this type by any applicable and valid Executive Order, federal, state or local law, ordinance, rule or regulation also shall be deemed to be incorporated herein. Any contract or litigation resulting from acceptance of this purchase order will be construed according to the laws of the State of New Mexico unless otherwise stated.

TECHNICAL SPECIFICATIONS CONTINUED

19. **Purchase Orders and Invoicing Procedures:** Upon award, APS will issue a pricing agreement which will be in effect for the duration of the contract and which will accommodate multiple billings as work is completed.

Itemized invoices, clearly referencing appropriate bid pricing, item number, contract number (PA#) and work order number, shall be submitted to APS Food and Nutrition Services, 800 Louisiana Blvd. NE, Albuquerque, NM, 87108. Copies of delivery tickets, signed by the receiving employees, and other information needed to substantiate charges shall be attached to the invoice for auditor tracking purposes.

Contractor's invoicing must be easily verifiable and traceable to the contract. Product numbers, brands, models, etc. must be clearly defined. Contractor must also be prepared to furnish copies of price lists to the users as necessary. Invoices must include pricing structure as defined in the contract. As a minimum, the following information must appear on all Delivery Tickets and Invoices:

- Price Agreement Number
- Purchase Order Number or SPO Number
- Invoice Date
- Service Date
- Location Number/Name
- Scope of Work
- Serial Number
- Warranty Information
- Discount Percent
- Final Price
- Invoices on Company Header w/address, phone number and remit to address
- Recipient's Signature

20. **Contact Information:** Provide the following information. Include contact name.

**Payment/Invoice Information:**

Company: R:B Commercial Service, Inc.

Contact: Randi Deutsch

Address: P.O. Box 36370

City, State ZIP Code: Albuquerque, NM 87176

Phone No.: 505-889-4090

Fax No.: 505-889-3845

E-mail Address: Randi @ RBComm Serv. com

21. **Miscellaneous Pricing:** The basic hourly labor rate is to include items incidental to performing labor. Incidentals such as tools, wire nuts, nuts and bolts, screws, small fittings, gloves, coveralls, safety glasses, duct tape, or items that would be generally considered truck stock shall not be charged to aps.

**TECHNICAL SPECIFICATIONS CONTINUED**

25. Develop a checklist for servicing/maintaining all equipment.

26. Basis of Award: Award(s) will be based upon deepest discount/best bid pricing for comparable

**PRICE SUBMISSION FORM**

Offeror Business Name RPB Commercial Service, Inc.

**NOTE: The services rendered under the terms of this Bid may include, but are not limited to the following items listed on this Price Submission Form.**

Item	Description	Hours	Hourly Rate
1.	Repair during normal service hours	M-F <u>7:30a to 4:30p</u>	\$ <u>84.<sup>00</sup></u>
2.	Repair after normal service hours	M-F after: <u>4:30p</u> Sat/Sunday	\$ <u>126.<sup>00</sup></u> \$ <u>126.<sup>00</sup></u>
3.	Preventive Maintenance	Mutually scheduled between APS and vendor	\$ <u>84.<sup>00</sup></u> M-F <u>7:30a - 4:30p.</u>
4.	Discount (%) for equipment/parts off of manufacturer's price	_____ % Discount	See Attached.
5.	Any other fee?	Description	Cost
	a. Truck Charge	One-time charge per w/o	\$ <u>40.<sup>00</sup></u>
	b. Escalation of 2% on prices each year on the Anniversary of the agreement		<u>2%</u>
	c. Next Day Air Invoicing.	Expedited Freight on Emergency calls.	Varies.
	d. No miscellaneous items will be listed but items may be listed as a line item.		Varies.

**Pricing Statement**

The undersigned certifies that he or she has not either directly or indirectly entered into any action in restraint of free competitive bidding in connection with this solicitation and agrees to furnish the materials, supplies or services as required within the time specified under the conditions imposed and at the price indicated.

Signature of Authorized Representative *By B. Deutsch* Contractor's License #: 82709  
(If Applicable)

Print name of Authorized Representative: Barry Deutsch.

Name of Firm RiB Commercial Service, Inc. Address P.O. Box 36378

Telephone No. 505-899-4090 Albuquerque, NM 87176

NM Resident/Veteran Business Preference #: N/A (if applicable)

<b>Contact information for Sales Department</b>		<b>Contact information for POs/Invoicing/Etc.</b>	
Name of Contact	<u>Nick Cavis</u>	Name of Contact	<u>Rachel Deutsch.</u>
Telephone No.	<u>505-899-4090 x 114</u>	Telephone No.	<u>505-899-4090 x 105</u>
Email Address	<u>NickC@RbCommServ.com</u>	Email Address	<u>Rachel@RbCommServ.com</u>

\*\*\* IF ANY OF THIS CONTACT INFORMATION CHANGES, IT IS THE RESPONSIBILITY OF THE CONTRACTOR TO IMMEDIATELY NOTIFY APS. \*\*\*

### SPECIFICATIONS EXCEPTION FORM

#### Preventative Maintenance & Repair Service for Kitchen Equipment

Note: Your bid may be rejected if you do not sign and submit this page.

~~Bid on materials, supplies, or equipment with varying specifications may be considered by Albuquerque Public Schools. However, in the interest of fairness and sound business practice it should not be the responsibility of APS to probe for information concerning items which you intend to furnish. Therefore, if your bid differs from the specifications or if you take exemption to any of the requirements, such information must be clearly stated in the space following. Failure to do so may result in forfeiture of bid bond, if applicable, or seller may be found in default.~~

pg 18. Paragraph 24. Line "dd" - RJB does not have the ability to service or repair clothing washers/dryers.

pg 13. Paragraph 5. - Emergency parts not in stock at RJB or a local distributor for equipment deemed "Emergency" will be billed with "Next Day Air" freight added.

pg 15. Paragraphs 11-12. - RJB warrants workmanship for 30 days after completion, manufacturer's parts warranty will be honored beyond 30 days if it is longer than 30-days.

I do meet specifications: \_\_\_\_\_

Signature

Exceptions are as stated: Nick Carri

Signature

Manufacturer/ Parts			% List that discount is applied to:
All Points			25.00% 2017 pricelist or latest pricelist published
Accutemp			25.00% 2017 pricelist or latest pricelist published
Alto-Shaam			25.00% 2017 pricelist or latest pricelist published
American Permanent Ware (APW)			20.00% 2017 pricelist or latest pricelist published
Baker's Pride			15.00% 2017 pricelist or latest pricelist published
BK1			25.00% 2017 pricelist or latest pricelist published
Blakeslee			20.00% 2017 pricelist or latest pricelist published
Blodgett			30.00% 2017 pricelist or latest pricelist published
Bunn			15.00% 2017 pricelist or latest pricelist published
Cadco			25.00% 2017 pricelist or latest pricelist published
Carter-hoffman			20.00% 2017 pricelist or latest pricelist published
Champion			15.00% 2017 pricelist or latest pricelist published
Cleveland			20.00% 2017 pricelist or latest pricelist published
CMA dishmachines			25.00% 2017 pricelist or latest pricelist published
Crescor			20.00% 2017 pricelist or latest pricelist published
Cuno			20.00% 2017 pricelist or latest pricelist published
Dean			20.00% 2017 pricelist or latest pricelist published
Delfield			20.00% 2017 pricelist or latest pricelist published
Duke			20.00% 2017 pricelist or latest pricelist published
Eagle			20.00% 2017 pricelist or latest pricelist published
Electrolux			25.00% 2017 pricelist or latest pricelist published
Everpure			15.00% 2017 pricelist or latest pricelist published
Follett			15.00% 2017 pricelist or latest pricelist published
Food Warming Equipment (FWE)			20.00% 2017 pricelist or latest pricelist published
Foxx			25.00% 2017 pricelist or latest pricelist published
Franklin Machine Equipment			25.00% 2017 pricelist or latest pricelist published
Frymaster			20.00% 2017 pricelist or latest pricelist published
Garland			20.00% 2017 pricelist or latest pricelist published
Giles			20.00% 2017 pricelist or latest pricelist published
Globe			25.00% 2017 pricelist or latest pricelist published
Groen			25.00% 2017 pricelist or latest pricelist published
Hamilton Beach			20.00% 2017 pricelist or latest pricelist published

Hardt	25.00%	2017 pricelist or latest pricelist published
Hatco	20.00%	2017 pricelist or latest pricelist published
Henny Penny	20.00%	2017 pricelist or latest pricelist published
Holman	25.00%	2017 pricelist or latest pricelist published
Hoshizaki	5.00%	2017 pricelist or latest pricelist published
Imperial	20.00%	2017 pricelist or latest pricelist published
Insinger	10.00%	2017 pricelist or latest pricelist published
Insinkerator	10.00%	2017 pricelist or latest pricelist published
Jackson	15.00%	2017 pricelist or latest pricelist published
Jade Range	25.00%	2017 pricelist or latest pricelist published
Kairak	25.00%	2017 pricelist or latest pricelist published
Keating	15.00%	2017 pricelist or latest pricelist published
Lan	15.00%	2017 pricelist or latest pricelist published
Lennox	25.00%	2017 pricelist or latest pricelist published
Lincoln	20.00%	2017 pricelist or latest pricelist published
Manitowoc Ice	20.00%	2017 pricelist or latest pricelist published
Market Forge	25.00%	2017 pricelist or latest pricelist published
McCall	10.00%	2017 pricelist or latest pricelist published
Merco	20.00%	2017 pricelist or latest pricelist published
Metro	20.00%	2017 pricelist or latest pricelist published
Middleby Marshall	25.00%	2017 pricelist or latest pricelist published
Moffatt	25.00%	2017 pricelist or latest pricelist published
Montague Range	15.00%	2017 pricelist or latest pricelist published
Multiplex	20.00%	2017 pricelist or latest pricelist published
Neico	25.00%	2017 pricelist or latest pricelist published
Nemco	15.00%	2017 pricelist or latest pricelist published
NuVu	15.00%	2017 pricelist or latest pricelist published
Pitco	25.00%	2017 pricelist or latest pricelist published
Prince Castle	25.00%	2017 pricelist or latest pricelist published
Ram	15.00%	2017 pricelist or latest pricelist published
Randell	25.00%	2017 pricelist or latest pricelist published
Rankin Delux	25.00%	2017 pricelist or latest pricelist published
Rational	25.00%	2017 pricelist or latest pricelist published
Revent	20.00%	2017 pricelist or latest pricelist published



Robot Coupe	15.00%	2017 pricelist or latest pricelist published
Rotisol	5.00%	2017 pricelist or latest pricelist published
Round-up (AJ Antunes)	25.00%	2017 pricelist or latest pricelist published
Salvajor (New Equipment)	25.00%	2017 pricelist or latest pricelist published
Salvajor (Service Parts)	10.00%	2017 pricelist or latest pricelist published
SaniServ	15.00%	2017 pricelist or latest pricelist published
Scotsman	25.00%	2017 pricelist or latest pricelist published
Server	15.00%	2017 pricelist or latest pricelist published
SilverKing	10.00%	2017 pricelist or latest pricelist published
Southend	25.00%	2017 pricelist or latest pricelist published
Star	25.00%	2017 pricelist or latest pricelist published
Stero	25.00%	2017 pricelist or latest pricelist published
T & S Brass	25.00%	2017 pricelist or latest pricelist published
Thermal Engineering Corp.	15.00%	2017 pricelist or latest pricelist published
Toastmaster	20.00%	2017 pricelist or latest pricelist published
Traulsen	20.00%	2017 pricelist or latest pricelist published
True Refrigeration	20.00%	2017 pricelist or latest pricelist published
TurboChef	25.00%	2017 pricelist or latest pricelist published
UltraFryer	25.00%	2017 pricelist or latest pricelist published
Univex	25.00%	2017 pricelist or latest pricelist published
Victory	20.00%	2017 pricelist or latest pricelist published
Vita-mix	25.00%	2017 pricelist or latest pricelist published
Vollrath	25.00%	2017 pricelist or latest pricelist published
Vulcan	15.00%	2017 pricelist or latest pricelist published
Waring	10.00%	2017 pricelist or latest pricelist published
Wells	25.00%	2017 pricelist or latest pricelist published
Winston	25.00%	2017 pricelist or latest pricelist published
Wittco	20.00%	2017 pricelist or latest pricelist published
Wolf Range	15.00%	2017 pricelist or latest pricelist published
Hubble	15.00%	2017 pricelist or latest pricelist published
Delux	15.00%	2017 pricelist or latest pricelist published
Faggor	10.00%	2017 pricelist or latest pricelist published
X-Press	10.00%	2017 pricelist or latest pricelist published
Beverage Air	20.00%	2017 pricelist or latest pricelist published

Frankie	25.00%	2017 pricelist or latest pricelist published
XLT	2.00%	2017 pricelist or latest pricelist published
Frontline	25.00%	2017 pricelist or latest pricelist published
Marshall Air	20.00%	2017 pricelist or latest pricelist published
Adamatic/ Belshaw Brothers	10.00%	2017 pricelist or latest pricelist published

**PREVENTATIVE MAINTENANCE REPAIR SERVICE FOR KITCHEN EQUIPMENT  
 BID NO. 17-082MS**

Description	Vendor	Discounts	Hours	Hourly Rate
1 Repair during normal service hours M - F				
2 Repair after normal service hours M - F after: Sat/Sunday	R&B Commercial Service		M - F to 4:30pm 7:30am	\$84.00
3 Preventative Maintenance - Mutually scheduled between APS and vendor.	R&B Commercial Service		M - F after: 4:30pm Sat/Sunday	\$126.00 \$126.00
4 Discount (%) for equipment/parts off of manufacturer's price	R&B Commercial Service	M-F 7:30am - 4:30pm		\$84.00
	R&B Commercial Service	Refer to Manufacturer/Parts Discount List		
5 Any other fee?		Item	Description	Cost
	R&B Commercial Service	Truck Charge	One-time charge per W/O	\$40.00
		Next day air freight	Expedited freight on emergency calls	Varies
		No miscellaneous items will be listed but, items may be listed as a line item.		Varies

**Specifications Exception**

- 1** Pg. 10, Paragraph 24, line 22 - R&B does not have the ability to service or repair clothing washers/dryers.
- 2** Pg. 13, Paragraph 5 - Emergency parts not in stock at R&B or a local Distributor for equipment deemed "Emergency" will be billed with "Next Day Air" Freight added.
- 3** Pg. 15, Paragraph 11-12 - R&B warranty's workmanship for 30 days after completion, manufacturer's parts warranty will be honored beyond 30 days if it is longer than 30 days.

R&B  
Commercial