



*Accelerate Progress for Students*

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Executive Director

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Superintendent

DATE: 2/10/2023

RFP NUMBER: 23-061 NMM

RFP TITLE: Wearable Crisis Alert System

ADDENDUM NUMBER: 3

### **Questions for 23-061 NMM**

**Question:** Is the school district ONLY looking for wearable emergency notification lanyards to integrate with their current Rauland paging & intercom systems?

**Response:** No, it does not necessarily need to integrate with Rauland

**Question:** Is the school district looking to replace their current Rauland paging & intercom systems with an IP Network system?

**Response:** No

**Question:** Is there a requirement for battery life seeing that rechargeable batteries are not desired?

**Response:** Yearly

**Question:** Will administrators have a requirement for a phone app ?

**Response:** Not necessarily

**Question:** Cost includes maintenance and monitoring of the solution, what level of monitoring is desired by the district? Would this be staffed monitoring of alert integrity before submitting to 911 or systems monitoring?

**Response:** Systems monitoring

**Question:** Your bid calls for the vendor to replace lost, stolen or damaged devices at no cost to APS.

Is the district looking for an unlimited replacement policy or can there be a ceiling on this?

**Response:** There can be a ceiling

**Question:** Is APS looking to pay for software as a service on a yearly basis, or do you intend to pay for multiple years upfront?

**Response:** APS pays for software as a service on a yearly basis

02.10.2023

**Question:** Is APS looking to pay for hardware as a service on a yearly basis, or are you looking to purchase hardware outright?

**Response:** Outright

**Question:** Is the district open to other features that some vendors include with their panic functionality such as student reunification, or alerting that can be specific in terms of providing exact details of the incident at the time the alert goes out?

**Response:** yes, as long as there is a wearable badge

**Question:** Number of campuses/sites varies throughout the RFP document. The appendix shows 162 sites. Page 22 of the RFP shows 158 sites. Please confirm the number of sites/campuses needing coverage.

**Response:** 162

**Question:** Is there a manufacturer that APS has in mind for the RFP 23-061 NMM Wearable crisis alert system?

**Response:** no

**Question:** Is the contractor responsible for all rough in?

**Response:** No, APS intends to have this work performed with one of our on-call contractors. Please include all requirements and specifications that will tie into your solution in your proposal.

**Question:** Is the intent to have specific point reporting at every classroom and administration office?

**Response:** yes

**Question:** Will the contractor be responsible for providing the HPE/Aruba items or will APS IT provide?

**Response:** if the contractor needs to add equipment to our current infrastructure for the service to be fully operational then it should be included in their cost.

**Question:** How many wearable devices are estimated per site?

**Response:** It varies from 30 - 400

**Question:** Is there a preferred radio signal frequency outside of 2.4/5GHz?

**Response:** No.

**Question:** Can the school district provide a breakdown in the 11,000 employees? Are they full time employees? How many are teachers vs administrative, bus driver, ect.. Are the 7 Board members part of the employee count? Are all 11,000 requiring the same access and wearable? I ask this because not all 11,000 staff may require a wearable

**Response:** all employees will receive a badge, even if they are part time.

**Question:** “Wearable devices do not require charging” – What is the desired method of power??

**Response:** battery

**Question:** Is the district interested in alerting desktop computer screens, VoIP phones, PA systems and all other forms of audio and video capabilities?

**Response:** possibly, it is not a capability that APS is seeking specifically

**ACKNOWLEDGE ADDENDUM WITH SUBMITTED PROPOSAL:**

**Addenda not signed and returned may consider the RFP non-responsive and may be rejected.**

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**COMPANY/FIRM NAME**

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**SIGNATURE**

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**DATE**