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Executive Director	Superintendent

RFP NO. 19-002 RA

Infor Lawson Cloud Migration Services

ADDENDUM #1 Clarifications, Changes, Questions and Answers

Clarifications:

Migrating to single tenant; Not multi-tenant

Changes:

Submittal Due Date: August 22, 2018 @ 3:00 PM (Local Time)
Written Questions Accepted by: July 27, 2018 @ 5:00 PM (Local Time)

Questions and Answers:

1. Question: Given the amount of scoping required to provide an adequate response, our desire to provide a comprehensive solution, and given that many agencies have open and active procurements at this time, with most of the vendors who will be responding to the APS effort being engaged, will APS please entertain a 2-week extension to the due date? This will also enable vendors enough time to absorb the Q&A/Addenda and provide a response that accounts for the important items APS noted in the Pre-Proposal Meeting.

   Response: Yes, the RFP will be extended until August 22, 2018 @ 3:00 PM (local time). Questions can be submitted until July 27, 2018 @ 5:00pm (local time).

2. The RFP states that this is a migration from Infor Cloud in a single tenant environment to the Infor CloudSuite v10. Please explain the source and destination "Infor CloudSuite v10" environments.
   Response: Single tenant environment in the v10x supported Infor Cloud Suite (SaaS)

3. Where is the Single Tenant Infor v10 version currently hosted?
   Response: Current single tenant v10x InforERP System; Current hosted Infor footprint to the cloud.

4. Does APS IT currently provide the Apps Management and support for the system? If No, then please provide who does provide the Apps Management support; If Yes, does APS plan to continue to provide this service?
Response: Yes, APS Business Systems provides management and support for the system and plans to continue to provide this service.

5. Does APS IT currently provide Functional Support to end users? If No, then please provide who does provide the Apps Management support; If Yes, does APS plan to continue to provide this service?
Response: Yes, APS Business Systems provides functional support to end users and plans to continue to provide this service.

6. Is APS moving from a perpetual license to a subscription (SaaS) model?
Response: Current Saas model and staying with Saas model

7. Is the CloudSuite that Infor is to provide a multi-tenant or single tenant configuration?
Response: single tenant

8. If Multi-tenant, how are the customizations going to be handled
Response: n/a; single tenant

9. What Operating System and Database are they currently using? What version of the OD and database are they using?
Response: Please see RICE Report;
http://www.aps.edu/procurement/current-bids-and-rfps/info-lawson-cloud-migration-services/rice-report

10. If APS is moving to a multi tenant Infor CloudSuite environment, how are the customizations and COBOL reports being handled?
Response: n/a; single tenant

11. Is the contract for the Infor CloudSuite environments in place? How many environments does the contract allow for?
Response: Yes InFor CloudSuite contract in place. We have a Production and Development environments.

12. What's the current size of their production database?
Response: 107 gigabytes

13. Please publish a complete inventory of APS' RICE- the one attached to the RFP only had LBI reports.
Response: Please see website: http://www.aps.edu/procurement/current-bids-and-rfps/info-lawson-cloud-migration-services/rice-report

14. Please provide an inventory of 4GL Customizations
    Response: See RICE Report

15. Does APS IT staff have an automated testing tool that will be used to support the project?
    Response: No automated testing tool

16. The APS Environment list includes an inventory of available application modules. The report states that APS owns each, are there modules that are not currently in production? If yes, are these modules planned to be migrated to the Infor CloudSuite environment?
    Response: Yes, these are part of Cloudsuite

17. Are there third party applications that currently support Infor and/or are integrated/interfaced with Infor? If so, what is the plan for supporting these applications going forward?
    Response: Yes; See RICE and APS wants to continue with these third party applications

18. The RFP makes no mention of Infor CloudSuite v 11. Where, on the roadmap, does a project to upgrade/re implement to V11 fit? 12 months, 18 months, etc.
    Response: V11 would be at minimum 2 plus years out.

19. Is APS open to alternate proposals and configurations that may achieve cost savings and operational efficiencies?
    Response: We are currently under contract with Infor Lawson and if other alternates were not in compliance with our contract it would not be entertained.

20. Platform – the RFP never stated what platform Lawson System Foundation is installed on: UNIX? Windows? iSeries?
    Response: Windows 2012

21. Landmark – is APS using any Landmark applications outside of Infor Process Automation? No
    a. i.e. have you implemented Landmark Applications like Strategic Sourcing, Contract Management, etc. No
    b. If Landmark is at V10, it will be recommended to upgrade to V11, do you have concerns with this approach? Possibly; more information will be needed.
    c. How many process flows do you have to migrate? 1
22. Customizations and Modifications
    a. How many CASE/4GL (COBOL) programs need to be migrated to CloudSuite? See RICE
    b. Please provide a list with Program Name and Short Description
    c. Do you want these CASE/4GL to be converted to Infor Process Automation? Yes
23. Integrations – How many integrations must be migrated to CloudSuite? See RICE
    a. Do you have any inbound FTP processes? Yes
    b. Usually there are scripts and tokens created for integrations. How many and please list with short description See RICE
24. Migrations to CloudSuite are generally met with Security Cleanup tasks.
    a. Do you feel comfortable in migrating LS10 security "as-is" for your current user base? Yes

      b. Do you want a Security Audit performed focusing on cleanup and such items as segregation of duties? Not at this time.

25. Lawson Business Intelligence
      a. Do you utilize Dashboards, if so, how many? No
      b. Do you utilize Crystal Enterprise Reporting in LBI? Yes
26. The RFP shows APS utilizes Crystal Reports via direct ODBC connection, this bypasses Infor Security, do you want this changed to be Lawson compliant during the migration to CloudSuite? Response: We use direct connection to develop reports and not for end-user access.
27. Do you utilize Lawson Smart Office (LSO)? No
      a. If so, how many dashboards? No
      b. If so, how many Mashups? No
28. Data Base
      a. Are you utilizing any data base links for integration? No
      b. Do you have any data base stored procedures that need to be migrated? See RICE
29. Design Studio
      a. Do you have and Design Studio programs created Yes
      b. If so, how many? See RICE

ACKNOWLEDGE ADDENDUM WITH SUBMITTED PROPOSAL:
Addenda not signed and returned may consider the RFP non-responsive and may be rejected.

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COMPANY/FIRM NAME

_____
SIGNATURE   Date

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Rennette R Apodaca
Executive Director Purchasing