ALBUQUERQUE PUBLIC SCHOOLS

Accelerate Progress for Students

Adrienne Sanchez
Executive Director

Dr. Gabriella Duran Blakey
Superintendent

DATE: July 18, 2025
RFP NUMBER: 26-012RR
RFP TITLE: Claims Payment Integrity Audit/Review Services
ADDENDUM NUMBER: 1

Please Questions and Responses listed below:

1. Could you provide detailed Medical spend information on the 2 years you'd like reviewed? Including information on many claims, how many lives and employees who were on the plan and the total spend was annually (medical only)? If it could be broken down by processor, that would help as well.

Response: The two-year time frame for the look-back audit/review will be dependent on when the review starts.

We have provided medical and prescription drug data for CY2023, CY2024 and 1st quarter 2025. Refer to the spreadsheet entitled RFP 26-012RR_APS medical and Rx data. Please see attached.

2. Does APS expect the ongoing (prospective) audit to be real-time, monthly, or quarterly?

Response: Real-time

3. Can you clarify the expected data delivery method and format for the medical claims?

Response: Our expectation is the awarded vendor(s) will have a process in place to obtain the necessary data from our medical plan administrators and pharmacy benefit manager, and will work with those companies to establish the data exchange.

APS is no longer contracted with Cigna Healthcare effective 1/1/2025. The Cigna claims will not be part of the initial two-year look back audit/review.

4. Could APS provide access to any information relating to prior audit history or recovery activities similar to this RFP's scope?

Response: This is the first time that APS has done an RFP for these services. Therefore, there is no prior history.

1. Can APS identify:
    a. the current plans available to the members / covered lives;

Response: Our current medical plan administrators are Presbyterian Health Plan and BlueCross BlueShield of New Mexico. Cigna Healthcare was also a medical plan administrator from 1/1/2021 – 12/31/2024. (The Cigna claims will not be part of the initial two-year look back audit/review.)

The APS pharmacy benefit manager is Express Scripts. (All enrolled employees, regardless of medical plan selected, are covered by our prescription drug plan with Express Scripts.)

    b. the number of employees covered by each plan;
    c. the numbers of members / covered lives enrolled in each plan;
    d. the annual medical spend for each plan;
    e. the annual pharmacy spend for each plan;

Response: Refer to the spreadsheet entitled RFP 26-012RR_APS medical and Rx data.

The first half 2025 count of employees and covered lives (members) is included on Rx Plan Info tab of the spreadsheet entitled RFP 26-012RR_APS medical and Rx data.

    f. the current Benefits Broker serving the APS benefits program;

Response: Our current broker is Segal.

2. Has APS conducted any other types of health plan audits / reviews in the past, and if so, can APS share any reports that were generated?

Response: APS has never completed a claims payment integrity audit/review.

3. If there has been a previous contractor identified, can you also share the amount of fees awarded?

Response: This is the first time that APS has done an RFP for these services.

4. Regarding the Scope of Services (2), can APS confirm that ensuring cost containment includes an analysis of administrative fees charged to the plans by the respective TPA / PBM?

Response: The focus of this RFP is on an audit of claims payments. However, if your firm provides an analysis of administrative fees as part of your services, please include that in your response to the RFP. If there is a cost associated with this service, please clearly identify that on the Price Proposal Form.

5. Regarding the Scope of Services (5), could APS please confirm if the vendor's responsibilities will extend to assisting in the recoupment of any administrative fee overpayments identified through their analysis?

Response: The focus of this RFP is on an audit of claims payments. However, if your firm provides recoupment of overpaid administrative fees as part of your services, please include that in your response to the RFP. If there is a cost associated with this service, please clearly identify that on the Price Proposal Form.

6. Could you please clarify why APS issued a separate RFP for these services, distinct from NMPSIA RFP #342-2025-02?

Response: APS decided to do a separate RFP for these services.

7. To streamline the process, can the Campaign Contribution Disclosure Form, Organizational Reference Forms, and Letter of Transmittal previously submitted for the NMPSIA RFP be utilized for this RFP?

Response: No, the APS Procurement Department requires that vendors complete and submit the forms that were provided with RFP #26-012RR.

8. Has APS changed its TPAs / PBMs within the last three years?

Response: APS previously contracted with Presbyterian Health Plan (PHP), BlueCross BlueShield of New Mexico (BCBS), Cigna Healthcare and Express Scripts (ESI). As of 1/1/2025, we no longer contract with Cigna. We have contracted with PHP, BCBS and ESI for over three years.

9. Would APS consider proposals based solely on a flat fee structure?

Response: As indicated in the Pricing Clarifications section on the Price Proposal Form:

- **Vendors should provide all pricing options requested on the Price Proposal Form.**
- **The Pricing Score will be based on the percentage of recovered saving basis for both the ongoing services and the two-year look-back services.**

ACKNOWLEDGE ADDENDUM WITH SUBMITTED PROPOSAL:

Addenda not signed and returned may consider the RFP non-responsive and may be rejected.

_____

Company/Firm Name

_____

Signature

_____

Date