

Have you paid out-of-pocket for a covered prescription and need to file a claim? Please use the new Express Scripts Direct Claim Form.

Effective May 1, 2013, Express Scripts has implemented a new Direct Claim Form. A Direct Claim is one in which you have paid out-of-pocket at a retail pharmacy for the full price of a prescription, and need to be reimbursed according to the APS prescription drug plan. If you have a prescription drug claim under Coordination of Benefits rules, that claim should also be submitted using this new claim form.

You can access the Direct Claim Form on the Express Scripts website at <http://express-scripts.com> under the Forms and Cards section. Direct Claim Forms should be submitted to the following address, which is the address shown on the new claim form:

Express Scripts, Inc.
ATTN: Direct Claims
P.O. Box 2824
Clinton, IA 52733-2824

Express Scripts asks that you begin using the new form immediately, and that all future Direct Claims be submitted to the above address.