

Yolanda Montoya-Cordova, MSW

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Albuquerque, New Mexico 87105
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Education:

Master of Science and Social Work, University of Texas, May 1996

University of New Mexico, Bachelor of University Studies/Deaf Education Emphasis, December 1980

Professional Work Experience:

New Mexico Department of Workforce Solutions – Albuquerque, New Mexico – July 2016 - Present

State Administrator – Workforce Investment Opportunity Act (WIOA)

Statewide oversight of systems development and management of the state’s Workforce Innovation and Opportunity Act activities. Oversee implementation and direct management of the activities of the four local workforce development boards directly responsible for planning and coordinating the state’s workforce network. Responsible for policy and program development, implementation and evaluation; planning and reporting to U.S. Department of Labor; fiscal monitoring and ongoing technical assistance to ensure full compliance with federal, state and local policy. Facilitate state partnership with vocational rehabilitation agencies, adult education and family literacy providers, career technical education, adult, dislocated worker and youth workforce organizations and agencies. Provide direct supervision of WIOA staff and \$15 million budget.

New Mexico Highlands University/School of Social Work – Albuquerque, New Mexico – Present

Adjunct Professor

Course instructor for bachelor and graduate level social work classes focused on social policy, program management and program administration, community building and leadership development. Provide guidance on curriculum development, course materials and resources, and student advisement. Facilitate classroom discussions and provide direct instruction on macro-level social work practice and theory.

New Mexico Department of Health – Albuquerque, New Mexico – March 2005 – July 2016

Director, Office of School Health & Adolescent Health

Provide leadership and program oversight, development and implementation of comprehensive adolescent health promotion programs for the State of New Mexico, including school-based health centers, school nursing, youth suicide prevention, and positive youth engagement. Primary responsibilities included fiscal and administrative management of a \$6.9 million budget; strategic planning; policy and systems development; facilitation and coordination of broad national, state and local stakeholders and partners. Led proposal and project development and implementation activities necessary to advance state child and adolescent public health outcomes. Program accomplishments included increasing the number of school based health centers operating statewide; increasing the number of youth-led health initiatives focused on suicide prevention, reproductive health, civic engagement and empowerment; and increased the number of adolescent focused approaches in community based health agencies. Led the development of a nationally recognized project focused on continuous quality improvement approach/methodology for adolescent and school based health care that included partnership with state managed care organizations and NM Health and Human Services Department.

University of NM, Health Sciences Center – Albuquerque, New Mexico – June 2004 – March 2005

Program Manager, Psychiatry Outreach

Direct oversight for contract development and program management activities for a community-based mental health program focused on mobilizing a group of broad-based community mental health agencies and organizations to support care coordination for a targeted zip code in Albuquerque, NM. Responsibilities included, facilitation of community meetings, leading strategic planning discussions, identifying program goals and objectives, evaluation objectives and developing written reports to document outcomes. Developed grant

proposals and written reports detailing project activities, findings and best and promising practices. Submitted written reports to funders and presented findings from the project at state and local meetings and workshops. Participated in development of presentations for medical residents on behavioral health in adolescents.

Casey Family Programs – Seattle, Washington – January 2000 – June 2004

Project Development Manager, Transition Services Team

National consultant providing ongoing consultation and technical assistance focused on child welfare systems improvement, specifically on transition planning for youth exiting foster care. Primary work experiences included facilitation of community action teams organized to develop and implement system changes for children transitioning from foster care to independence. Activities included facilitation of community meetings, leading strategic planning discussions, identification of program goals and objectives and evaluation strategies. Developed and implemented workshops and presentations focused on systems of care, wrap around approaches and transition framework. Led the organization and development of the National “It’s My Life” Conference. Attendance included national organizations and youth leaders responsible for implementing the Chaffee Act. Developed a written guide for communities focused on community coalition and capacity building strategies necessary to engage stakeholders in meeting the transition needs of youth aging out of foster care and into independence. Organized and facilitated youth engagement activities in communities throughout the country to increase participation of youth leaders in the development and evaluation of child welfare policy.

Additional Work Experiences:

Mental Health Provider – child and family; specialization in adolescent development, abuse and neglect; developmental disabilities and Deafness.

Developmental Disabilities Advocate – assisted families during IEP development, coordination of accommodation with public schools and employers, consultant to mayor’s committee on disabilities in El Paso and University of Texas at El Paso Student Services Office.

Vocational Rehabilitation Counselor – Deaf/Hard of Hearing and Traumatic Brain Injury Specialist Interpreter for the Deaf/Hard of Hearing – Albuquerque Public Schools, El Paso Agency for the Deaf Post-Secondary Educator – El Paso Community College, University of Texas, Highlands University

Presentations at Professional Conferences:

Youth Engagement and School Health. 2015 National School-Based Health Care Convention, Austin, Texas.

Meaningful and Useful Data: Bridging the gap between evaluation and implementation through collaborative Partnerships and Coordinated Data Systems. 2014 National School-Based Health Care Convention, Seattle, Washington

Linking managed care organizations and school-based health centers: a facilitated discussion about strategies to partner with managed care entities. 2013 National School-Based Health Care Convention, Washington, DC

Quality Improvement and School-Based Health Centers: preliminary findings from the Colorado and New Mexico project. 2013 National School-Based Health Care Convention, Washington, DC

Professional and Personal References:

Mary Ramos, MD
Medical Director and Assistant Professor Department of Pediatrics
University of New Mexico

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Cristina Duran, LISW, Ph.D.
Dean and Associate Professor
Facundo Valdez School of Social Work
New Mexico Highlands University

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Patsy Nelson, RN
Retired Public Health Professional

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