

January 13, 2017

CORRECTION TO 2017 BENEFIT MATERIALS

Dear Presbyterian Health Plan Member:

Presbyterian Health Plan, Inc. is pleased to be a health partner with Albuquerque Public Schools (APS). We are writing to let you know that we recently sent you the wrong Benefit Guide that came with your ID card(s) in late December. Please discard the first Benefit Guide we sent you and use the enclosed Benefit Guide. Keep this booklet in a safe place as it has important information about your plan. The ID cards you received are correct and should not be thrown out.

We apologize for any inconvenience and confusion this may have caused. We assure you that all of your plan information is correct. Thank you for your patience and understanding.

Contact us if you have questions.

Our Presbyterian Customer Service Center is standing by to help with your questions. You can reach us Monday through Friday, 7:00 a.m. to 6:00 p.m.

Phone: (505) 923-6060
Toll-free: 1-800-797-5343
TTY: 711
Email: info@phs.org

Walk-in hours: Monday - Friday, 8:00 a.m. - 5:00 p.m.
9521 San Mateo Blvd. NE
Albuquerque, NM 87113

Sincerely,
The Presbyterian Customer Service Center

Presbyterian complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 505-923-5420, 1-855-592-7737 (TTY: 711).

Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh éí ná hóló, kójj' hódíłnih 505-923-5420, 1-855-592-7737 (TTY: 711).